

Water and Wastewater Rate Increase Notice

City of San Bruno

July, 2013

In accordance with the five-year rate schedule adopted by the City Council on July 24, 2012, all water and wastewater rates will increase on utility bills generated on or after July 1, 2013. The new rates for these services will increase by approximately 10% and are provided on this insert.

For questions regarding water and wastewater services and rates, please call the City of San Bruno Finance Department at **650-616-7086**. For more information, please visit: www.sanbruno.ca.gov/finance_utilitybilling.html

Water Monthly Service and Usage Charges

Water Monthly Service Charges

The rate structure for water service consists of a monthly service charge based on the size of the water meter, plus a usage charge for all metered water consumption. The rates for all water bills generated on or after July 1, 2013 are as follows:

	Meter Size	Service Charge
Single-Family Residential	All	\$ 16.60
Multi-Family, Business, Commercial and Industrial	3/4"	\$ 16.60
	1"	\$ 24.68
	1-1/2"	\$ 44.87
	2"	\$ 70.04
	3"	\$ 118.18
	4"	\$ 206.42
	6"	\$ 408.35
	8"	\$ 687.17
	10"	\$ 1,042.88

Water Consumption Usage Charges

One unit of water equals 100 cubic feet or 748 gallons

	Units	Unit Price
Single-Family Residential	Tier 1: 0-10 units	\$ 5.56
	Tier 2: 11-20 units	\$ 6.67
	Tier 3: 21+ units	\$ 8.90
All Other Accounts	Each Unit	\$ 6.28

The amount by which the water bills at any particular property will be affected by these rate increases depends on the size of the meter connection and the amount of water consumed. Any account for which the City of San Bruno must procure water from North Coast County Water District to provide service may be charged a Differential Cost of Supply Charge reflecting the higher cost of water procured from this source. At this time, there is no cost differential.

Wastewater Monthly Service and Quantity Charges

Wastewater Monthly Service Charges

The rate structure for wastewater service consists of a uniform monthly service charge for all properties, plus a quantity charge based on metered water usage. For all residential accounts, the quantity charge is based on the average metered water use consumed through two billing periods during the winter months (November through April).

The rates effective for all wastewater bills generated on or after July 1, 2013, are as follows:

	Meter Size	Service Charge
Single-Family Residential	All	\$ 21.47
All Other Accounts (Based on Water Meter Size)	3/4"	\$ 21.47
	1"	\$ 27.20
	1-1/2"	\$ 41.51
	2"	\$ 58.68
	3"	\$ 98.76
	4" and above	\$ 156.02

Quantity Charges Based on Property Classification

For information regarding property classification, please visit: www.sanbruno.ca.gov/finance_utilitybilling.html.

	Property Classification	Unit Price
All Residential	R	\$ 7.59
Commercial	C-1	\$ 7.05
	C-2	\$ 7.59
	C-3	\$ 10.80
	C-4	\$ 14.01
Government	G	\$ 7.59
Industrial	I-1	\$ 7.59
	I-2	\$ 5.45
	COD per lb	\$ 0.42
	SS per lb	\$ 0.86

Cost of Providing Reliable Water and Wastewater Services Are Rising

Why rates are increasing:

The City of San Bruno's 300 miles of water distribution pipelines and sewer collection system average 60 years old—some pipelines are over 100 years old. Many water lines in the older areas of the City are subject to leaks or breaks. Several water tanks and pump stations require significant rehabilitation to improve system reliability and the ability to withstand a major earthquake. Many wastewater lines are decaying and are partially damaged by tree roots that can result in backups.

The rate increase will provide funding for important system upgrades that will include installing larger water and wastewater pipes in the streets for more reliable flow and easy access. The City will also make needed improvements to its aging pump stations and water storage tanks. The following are some of the projects that will begin construction over the next five years:

- Replacing wastewater mains in the eastern area of the City south of I-380
- Rehabilitating the Olympic Sewer Pump Station
- Replacing water mains on Spyglass and Merion Drives and in the central and eastern areas of the City
- Rehabilitating the Cunningham and Glenview Water Tanks, and College Drive Pump Station
- Expanding and improving wastewater treatment facilities jointly owned with the City of South San Francisco

In addition, the rate increase includes future increases in the cost of wholesale water purchased from the San Francisco Public Utilities Commission's Hetch-Hetchy water system, which supplies approximately 50% of San Bruno's water. An increase of 46% in the cost of water is projected in the next five years as San Francisco undertakes its own major capital improvement program to ensure seismic safety and the reliability of its water delivery system.

Infrastructure Repairs and Improvements in 2012-13

The City has completed the sanitary sewer inspection project which provided visual assessment of the City's aging sewer line conditions. The information from this project helped identify and conduct needed repairs to the sewer collection system and initiate design for needed replacements. The City repaired 8 sewer mains, 32 service laterals, structural repairs to 10 manholes, attended to 12 sanitary sewer overflows and responded to 600 lateral issue calls.

The City also completed construction of a new 150-foot section of sewer bypass pipes on Kains Avenue, replaced filtration media for Well No. 16, responded to 3,650 residential water turn-on/off's and 130 emergency water main breaks, as well as calibrated and repaired 600 water meters.

San Bruno Customers will see a number of the projects under construction around the City in the coming years. The City has conducted advanced design reviews for projects such as the Olympic and College Pump Stations, Trenton Sewer Line and Tank No. 3. For more information, please visit www.sanbruno.ca.gov/pw_proj_current.html

Ways to reduce your water and wastewater bills:

San Bruno understands that its customers are facing tough economic times. Customers can reduce their bills by conserving water, especially during the winter months of November through April, which will lower the sewer costs. Customers can also take advantage to the following water conservation programs:

- **High-Efficiency Toilet Rebate.** An incentive program to encourage the replacement of old toilet with an EPA WaterSense toilet. (up to \$100)
- **Lawn Be Gone!** A rebate program to convert lawns into water efficient landscapes. (\$1,000-\$5,000)
- **Washing Machine Rebates.** Purchase a qualifying washing machine prior to December 31, 2013 and receive a rebate. (up to \$125)
- **Landscape classes.** Free classes that provide information on herbage that enhances curb appeal and promotes water conservation. Register at bawasca.org/water-conservation

For additional information, please visit bawasca.org or sanbruno.ca.gov/pw_water_rebates.html

You can also help to ensure that future sewer rates remain low by keeping harmful materials like Fats, Greases and Oils out of the sewer system. For more information, please visit www.calfog.org

In addition, the City of San Bruno offers a low-income program that provides a 25% reduction in rates for qualified customers. This program is based on the size of the household plus total combined annual income, as shown below.

Household Size	Total Combined Annual Income (Not to Exceed)
1	\$36,950
2	\$42,200
3	\$47,500
4	\$52,750
5	\$57,000
6	\$61,200
7	\$65,450
8	\$69,650

For more information or to apply for low income program, please visit www.sanbruno.ca.gov/finance_lowincome2.html

Paying your bill

Avoid late penalties by signing up for **automatic payment services** through the City of San Bruno. There is no charge for this service and it's convenient. You can also pay your bill online at www.onlinebiller.com/sanbruno

Residential customers are **billed every two months** on approximately the same day each period. Customers living east of Interstate 280 are billed during the even months (e.g. February and April). Customers living west of Interstate 280 are billed during the odd months (e.g. January and March). The billing period is approximately 60 days and is detailed at the top of each billing statement.

Cash, check and Visa and MasterCard payments are **accepted** at City Hall, **Monday through Friday** 8 am to 5 pm. A 24-hour **drop box is available** outside the Linden Avenue entrance to City Hall, however, customers **should not leave cash payments in the drop box**